

HUMAN HEALTH

ENVIRONMENTAL HEALTH

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**ChemOffice Version 22.0**

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**Hardware & Software Guide**

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**Last Updated:** September 14, 2022

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## 1 Introduction

This document is intended for general use with PerkinElmer Desktop 22.0 customers.

## 2 Hardware Requirements

Hardware Component	Minimum Specification	Recommended Specification
Memory (RAM)	For 64-bit OS 2 GB	For 64-bit OS 2 GB
Processor	1.6 GHz or higher	3.0 GHz or higher dual core processor
Free Space Required on Hard Drive	300 MB - 1 GB (1 GB is for installing the full ChemOffice Professional). This is for installation only and does not include any creation/expansion of any databases.	10 GB
Screen resolution	1024 x 768 or higher	1024 x 768 or higher

## 3 Software Requirements

Software	Windows	Macintosh (ChemDraw Only)
Operating System	<ul style="list-style-type: none"> <li>Windows 10 (64-bit)</li> <li>Windows 11 (64-bit)</li> </ul>	<ul style="list-style-type: none"> <li>macOS Big Sur (11.6)</li> <li>macOS Monterey (12.5)</li> </ul>
Microsoft Office (Standard, Professional, or Enterprise)	<ul style="list-style-type: none"> <li>Microsoft Office 2019 (32-bit and 64-bit)*<sup>1</sup></li> <li>Office 365 (32 bit and 64 bit)*<sup>1</sup></li> <li>Microsoft Office 2021 (32-bit and 64-bit) *<sup>1</sup></li> </ul> <p>*<sup>1</sup> The latest update used for testing is Version 2208 (Build 16.0.15601.20078).</p> <p><b>Note:</b> We test with the latest versions of MS Office available at the time, but that is no guarantee of full compatibility with future updates.</p>	<ul style="list-style-type: none"> <li>Microsoft Office 2019*<sup>2</sup></li> <li>Office 365*<sup>2</sup></li> <li>Microsoft Office 2021*<sup>2</sup></li> </ul> <p>*<sup>2</sup> The latest update used for testing is 16.64 (22081401).</p>
.Net Framework	<ul style="list-style-type: none"> <li>.Net Framework 4.8</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Browser ActiveX controls:	<ul style="list-style-type: none"> <li>Microsoft Edge in Internet Explorer (IE) mode</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul> <p><b>Note:</b> The ChemDraw &amp; Chem3D Plugins are no longer part of any ChemOffice/ChemDraw package. The</p>

		<i>ChemDraw &amp; Chem3D ActiveX controls are still included with Windows packages.</i>
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## 4 Technical Support

To access FAQs, KB articles, support forums and more, please visit:

<https://informatics.perkinelmer.com/Support/>

For support contact options, please visit:

<https://informatics.perkinelmer.com/Support/Contact/>

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**HUMAN HEALTH | ENVIRONMENTAL HEALTH**  
940 Winter Street | Waltham, MA 02451